RESUMES: REFINING & CUSTOMIZING YOUR DESCRIPTIONS



Identify your transferable skills

Revise and tailor your descriptions to highlight relevant skills on your resume.

Communication

- Writing clearly and concisely
- Listening attentively
- · Expressing ideas
- · Documenting information
- Creating reports
- · Reporting information
- · Public Speaking
- Presenting information
- · Describing feeling
- · Negotiating/persuading
- Providing accurate descriptions
- Communicating clearly with those outside of the organization
- Asking appropriate questions to gather specific information

Professionalism

- · Setting and meeting deadlines
- · Accepting responsibility
- · Enlisting help
- Editing/proofing
- Seeking opportunities for professional growth
- · Taking initiative
- · Managing time and stress
- · Responding well to feedback
- · Communicating needs
- · Remaining calm under pressure

Leadership

- Managing and supervising groups
- · Delegating responsibility
- Promoting and adapting to change
- Prioritizing tasks
- · Identifying areas for improvement
- · Facilitating meetings
- · Coaching/mentoring/counseling
- · Evaluating progress
- · Giving praise and credit
- Setting and accomplishing goals
- Eliciting input and providing feedback
- Encouraging others

Technology

- · Presenting findings
- · Learning new tools/techniques
- Using technology to present ideas
- Improving efficiency and productivity with technology
- Troubleshooting technical difficulties
- Analyzing complex ideas
- · Developing creative projects

Equity & Inclusion

- Soliciting and using feedback from multiple perspectives
- Involving group members in problem-solving
- Collaborating in diverse environment
- Eliminating barriers and identifying resources

Critical Thinking

- · Anticipating potential problems
- Defining problems and possible causes
- · Identifying and selecting solutions
- Creating innovative approaches
- Developing plans to implement solutions
- · Establishing general principles
- Mediating conflict
- · Implementing sound decisions
- Improvising
- Doing more with less
- Forecasting/predicting
- · Designing an experiment
- Imagining alternatives
- Identifying resources
- Extracting important information
- Defining needs
- Developing strategies
- Formulating conclusions
- · Conceptualizing ideas
- · Observing and discovering
- · Analyzing information

Teamwork

- Generating and initiating ideas
- Making decisions with others
- · Respecting others
- Developing rapport
- Sharing credit/cooperation
- · Interacting effectively
- Meeting team expectations
- Perceiving feelings, situations
- · Listening to others

RESUMES: ACTION-ORIENTED ACCOMPLISHMENT STATEMENTS



Sample Accomplishment Statements

Start with an <u>action verb</u> to show you did something, then provide context for that action using <u>quantitative</u> <u>and qualitative terms</u>. Lastly, demonstrate the <u>end result</u> of your actions to show the value of your contributions.

- Coordinated three fundraising events for local shelters, raising \$8,000 and improving community awareness.
- Designed a custom website using HTML and CSS that led to a 30% increase in page views.

Management & Leadership			Communication				Helping			
administered appointed approved assigned attained authorized chaired consolidated coordinated decided delegated directed	emphasized enforced enhanced executed handled headed hired hosted increased led managed merged overhauled	streamlined strengthened supervised	addressed advertised articulated authored clarified composed condensed conferred consulted contacted conveyed convinced defined	described discussed drafted edited elicited enlisted expressed influenced informed instructed interacted interviewed joined	judged listened mediated moderated motivated negotiated observed outlined persuaded presented promoted proposed publicized	recruited reinforced reported responded solicited specified suggested synthesized translated wrote		advised advocated answered cared for coached collaborated contributed cooperated counseled demonstrated educated enabled expedited	explained facilitated familiarize furthered guided intervened motivated provided referred rehabilitated simplified supported	taught trained tutored volunteered
Research			Technical			Organization & Detail				
analyzed compared conducted critiqued detected determine diagnosed evaluated examined experimen explored formulated	ic d ir ir ir d lo m re so sted so ste	athered dentified inspected interpreted investigated ocated ineasured esearched eurched ummarized urveyed ested	adapt assem built codec const conve debug engin- fabric instal maint opera	nbled ructed erted gged eered eated led ained	progra rectifi regula remo replai solved specia studie upgra	ated deled ed eed d d alized		arranged cataloged categorized charted classified coded collected complied distributed generated implemented logged	monitored obtained ordered organized prepared processed purchased recorded registered reserved reviewed routed scheduled	submitted standardized systemized updated validated verified

Accomplishment

achieved pioneered completed reduced expanded resolved exceeded restored improved transformed

Financial & Data

adjusted conserved allocated corrected analyzed estimated appraised forecasted assessed marketed audited projected balanced reconciled calculated retrieved computed reported

Creative

established acted fashioned combined conceptualized founded illustrated created customized initiated integrated designed developed invented displayed modeled entertained modified

originated performed photographed revised revitalized shaped